



Dear TradePoint Member

I'm writing to let you know about some important changes to the TradePoint Membership Scheme ("**Scheme**").

As recently reported in the news, we're committed to investing money in lowering prices for all our customers. We've already lowered over 2,000 prices and there's more to come. So, we felt it was the right time to update our Scheme to make sure it rewards our loyal TradePoint members.

### WHAT'S CHANGING?

From 1 October, instead of receiving trade prices on individual products you'll be eligible to receive flat rate discounts when you swipe your TradePoint membership card. By being a part of **The Home Safe Scheme** as a National Account customer, you will receive the following with effect from 1 October 2018\*:

- You'll receive **10% discount off** all your products when you shop with TradePoint and B&Q, every day with no threshold spend required.

**These changes will help make our low prices even lower for loyal members.**

The **enhanced discounts** set out above take precedence over the standard TradePoint discounts that you may see advertised from time to time and may, at any time, be amended or withdrawn by us at our sole discretion. However, in the event that there is ever a standard TradePoint discount offered which is more favourable than the discounts outlined above, you will be entitled to benefit from it.

Based on TradePoint members' feedback we're moving all our pricing from ex-vat to inc-vat from 1 October.

Thank you for being a TradePoint member. We look forward to seeing you in store soon.

Best wishes

**Chris Bargate**

Director of TradePoint

**\*Please note:**

- i) the discount will not apply to delivery charges; gift cards; concessions; clearance stock; Amazon products; supplier quoted and selected made to measure products; and
- ii) the discount cannot be used in conjunction with any other voucher or customer discount card.